Additional file 1: 25 chief complaints of emergency medical triage protocol and criteria-based dispatch 2013

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| Types | codes | Chief complaints |
| Non-trauma | 1 | Pain including abdomen, back, pelvic area |
| 2 | Anaphylaxis/ Allergy reaction |
| 3 | Animal bite |
| 4 | Non-traumatic hemorrhage |
| 5 | Dyspnea |
| 6 | Cardiac arrest |
| 7 | Chest pain/ discomfort |
| 8 | Airway obstruction |
| 9 | Diabetes |
| 10 | Environmental injuries |
| 11 | - |
| 12 | Pain including head and neck |
| 13 | Psychosis/ emotional problems |
| 14 | Drug overdose/ intoxication |
| 15 | Pregnancy/ Gynecologic problems |
| 16 | Seizures |
| 17 | Fever/ fatigue |
| 18 | paralysis/weakness/loss of sensation/dysarthria /facial palsy (ischemic or hemorrhagic stroke) |
| 19 | Syncope |
| 20 | Pediatric problems |
| Trauma | 21 | Trauma/ Assaults |
| 22 | Burn |
| 23 | Drowning/Diving injury/Marine injury |
| 24 | Falling |
| 25 | Motor-vehicle injury |