



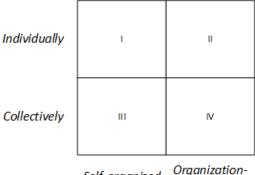
#### A. <u>Engagement with Open Government Data</u>:

**Open Government Data (OGD)** is non-privacy-restricted and non-confidential data collected or produced by government organizations that are made publicly available on the internet and can be freely used, reused and distributed by anyone. Some examples are depicted in the following table.

OGD Initiative		Country	OGD Provider		Domain			
OGL	mitiative		Country	Name	Level	Domain		
UK C	Open [	Data	United	Cabinet Office	National	Business and economy,		
(http://data.	gov.uk)		Kingdom			Kingdom environme		environment, mapping, etc.
Rotterdam	Open [	Data	Netherlands	Rotterdam City A		Architecture and culture,		
(http://rotter	rdamopendata	.nl)				durability, port, etc.		
Open E	Election [	Data	Indonesia	Election Committee	Federal /	Election		
(https://infor	oemilu.kpu.go.i	id)			National			
Transparency	/ Po	ortal	Brazil	Federal Comptroller	Federal /	Government spending		
(http://trans	parencia.gov.bı	r)		General	National			

**Engagement with OGD** refers to activities performed either individually or collectively to create products or services (e.g., apps, infographics, news, data) that contribute to public value creation (e.g., solving societal problems) by exploiting OGD (e.g., accessing, downloading, linking to or combining with other data, programming, adding new data).

- 1. Have you ever engaged with Open Government Data?
  - o Yes
  - No (please proceed to question 25)
- 2. Since when have you engaged with Open Government Data?
  - Less than 1 year ago
  - o More than or equal to 1 year ago but less than 2 years ago
  - More than or equal to 2 years ago but less than 5 years ago
  - More than or equal to 5 years ago
- 3. Based on the figure below, which quadrant describes how you have engaged with Open Government Data best?



Self-organized Organizationsponsored





Notes: **Collectively** means engage with Open Government Data in a group. **Self-organized** is when you or your group provided all resources needed to engage with Open Government Data. **Organization-supported** suggests that part of or all resources required to engage with Open Government Data are provided by the government (e.g., in a hackathon) or another organization (e.g., a company).

		the government (e.g., in a managinary or another eigenzation)
	(e.g.,	a company).
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	o 1	V
4.		h of the following type of Open Government Data did you or your group engage with ently? (Tick all that apply)
		Agriculture
		Care and health
		Climate
		Business, economy, and finance
		Defense
		Ecosystems, nature, and environment
		Education, science, and research
		Energy
		Government and management
		Housing
		Industry and manufacturing
		Infrastructure, space, and transportation
		Maritime and ocean
		Public order and safety
		Society and social
		Tourism
		Other (please specify):
5.		h of the following type of product or service have you or your group created by engaging with
	-	Government Data? (Tick all that apply)
		Application (e.g., mobile apps, computer application, web-based application)
		Map (e.g., geographical information-based map)
		Visualization (e.g., statistical chart, infographics)
		Article (e.g., research or conference paper, essay)
		News (e.g., investigative journalism, citizen journalism)
		New database
		Other (please specify):
	Ц	No product or service created





# B. Data Quality

The questions asked in this section concern your <u>perceptions</u> towards <u>Open Government Data</u> that you have engaged with.

		Strongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree	Not applicable (don't know)
6.	The open government data I engaged with are free from errors	0	0	0	0	0	0
7.	The open government data I engaged with are complete (i.e., cover all attributes needed, no missing value)	0	0	0	0	0	0
8.	The open government data I engaged with are well-formatted	0	0	0	0	0	0
9.	It is easy to link or combine a dataset to/with other open government data	0	0	0	0	0	0

# C. System Quality

The questions asked in this section concern your <u>perceptions</u> towards <u>Open Government Data systems</u> (e.g., portal, API, platform) that you have engaged with.

		Strongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree	Not applicable (don't know)
10.	The open government data portal that I engaged with is available at all times	0	0	0	0	0	0
11.	The open government data systems that I engaged with responds at an acceptable speed	0	0	0	0	0	o
12.	The open government data systems that I engaged with provides functionalities needed (e.g., data visualization, feedback mechanism, quality rating)	0	0	0	0	0	0





13.	The open government data						
	systems that I engaged with						
	provided guidance and	0	0	0	0	0	0
	documentation to download						
	and interpret the data						

### D. Service Quality

The questions asked in this section concern your <u>perceptions</u> towards <u>the support</u> for the Open Government Data users provided by government organizations publishing the data that you have engaged with.

		Strongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree	Not applicable (don't know)
14.	The open government data provider responds sufficiently timely	0	0	0	0	0	0
15.	The open government data provider follows up on a user's report	0	0	0	0	0	0
16.	The open government data provider has adequate knowledge to answer a user's request	0	0	0	0	0	0
17.	The open government data provider prioritizes the user's needs	0	0	0	0	0	0

#### E. Trust

The questions asked in this section concern your <u>trust</u> towards <u>governmental organizations</u> providing the Open Government Data and <u>Open Government Data</u> that you have engaged with.

		Strongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree	Not applicable (don't know)
18.	Open government data providers can be trusted	0	0	0	0	0	0
19.	The open government data that I engaged with seemed truthful to me	0	0	0	0	0	0





20	. The open government						
	data I engaged with can	0	0	0	0	0	0
	be trusted						

#### F. Personal Information:

In this section we will ask for your personal information for further analytical purpose of this survey. We will securely store this data at the TU Delft's data repository until three years after the data collection period is over. We respect your trust and protect your privacy, and therefore will never share this data with any third parties.

- 21. Do you agree with us collecting your personal data and opinions in this survey? (for the purposes mentioned before)
  - Yes, I agree
  - o No, I disagree (please proceed to Question 25)
- 22. What is your gender?

0	0	0	0	0
Female	Male	Non-binary/third gender	Prefer to self-describe	Prefer not to answer

- 23. What is your age? ...... years
- 24. What is your nationality? .....

# This is the end of the survey. Thank you very much for participating. Your contribution is invaluable!

**25.** If you would like to receive a summary of the findings of this survey, please provide your e-mail address below. Your e-mail address will only be used to send you a summary of the findings and it will be removed from our records after this has been done.

Email:
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I acknowledge Delft University of Technology for the help and support and Indonesian Education Endowment Fund (LPDP) for sponsoring the research project. If you have any concerns or questions or change your mind, please do not hesitate to contact us via a.purwanto@tudelft.nl.