



THE UNIVERSITY
of ADELAIDE

Mary O'Connor, Nel Duffield and Jess Tovar

RESEARCHER SUPPORT: A COLLABORATIVE APPROACH

adelaide.edu.au

seek LIGHT

OR, how to create Research(er) Salad



Mary, Jess and Nel



Researcher support



- Division of Research and Innovation (DRI)
- Library
- Information Technology and Digital Services (including IT Training Team)
- Faculty Research Support

Fragmented support



Central units

- Must meet institutional and sector demands
- University-wide perspective
- May not understand researchers' needs

Faculty research support units

- Excellent understanding of own researchers' needs
- Lack university-wide perspective

eResearch Support Project Librarian (Mary)

- Overwhelmed!

Three heads...



Jess

- Credibility from product rollouts, feedback loop
- ADKAR, Kotter's eight steps to change management

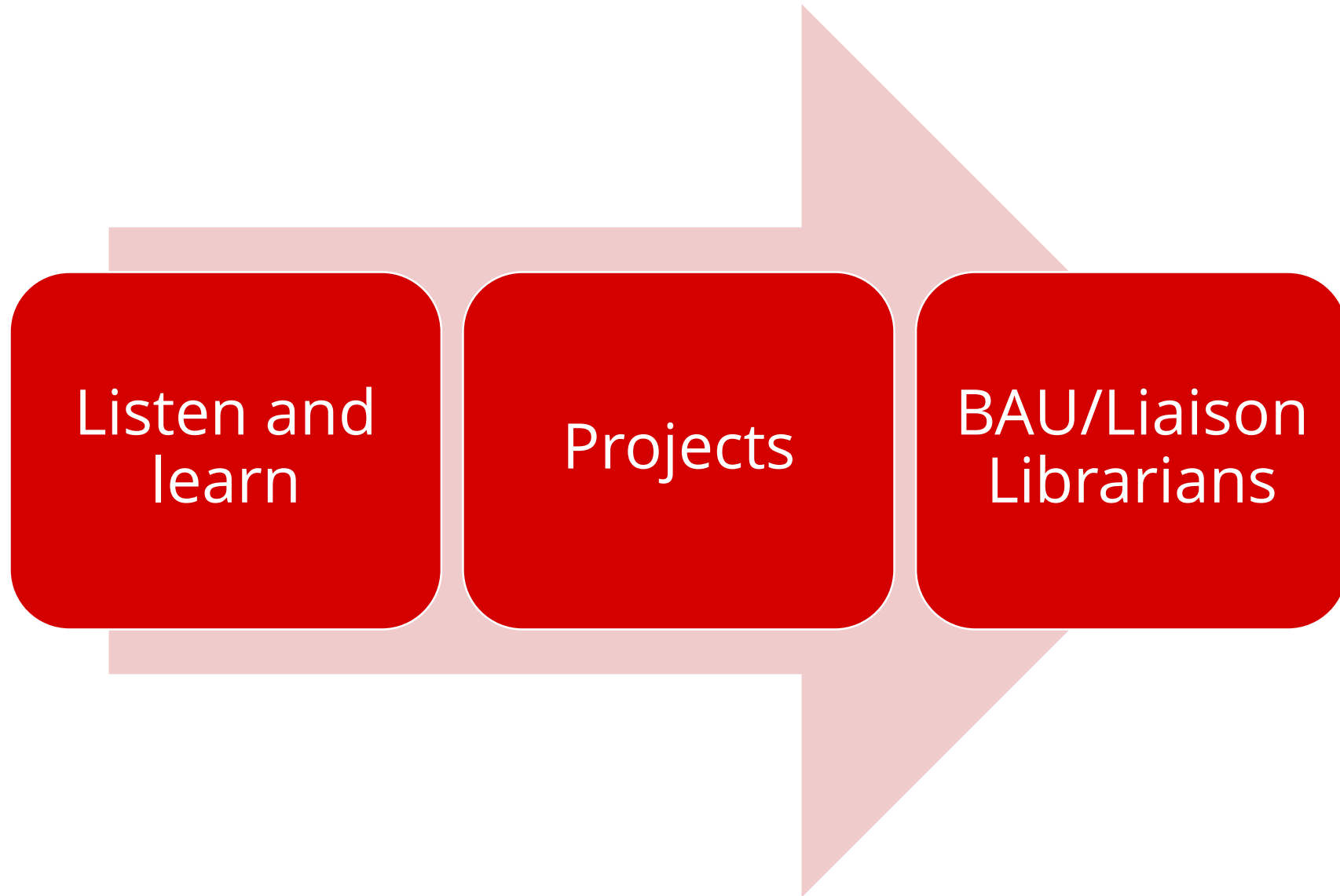
Mary

- Experienced in researcher support
- Role includes research data management

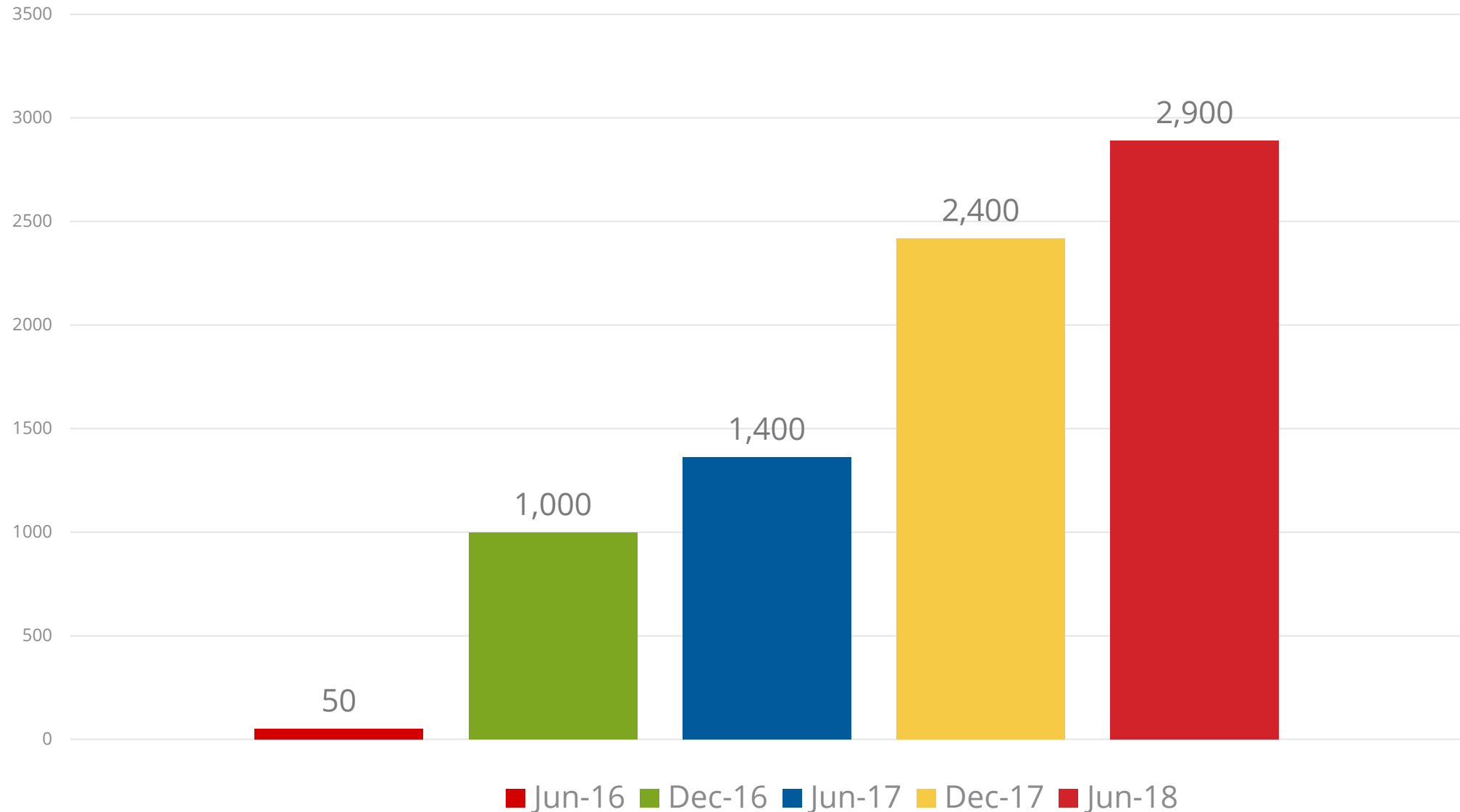
Nel

- Excellent contacts in higher-level committees
- Training team manager

Three stage model



ORCID @University of Adelaide



Research Salad



- ORCiD – Symplectic Elements (Aurora) – Research Profiles
- Researchers update profiles with “cheat sheets”

“Perfect...Hands-on personal assistance”

“Clear explanation at start of relationship between ORCiD, Research Profiles and Aurora”

“One-on-one is a good pedagogical approach”

Figshare – large genomics datasets



Dr Nathan Watson-Haigh
Bio-informatics, Agriculture Food and Wine

“There’s the Short Read Archive for depositing raw sequence data, but there doesn’t seem to be a place to deposit processed data. That’s where Figshare came into its own.”

“The University...was very responsive to the future storage requirements of my work. We now have a 5 TB storage limit, which is great.”

Figshare advocates



A/Prof Mark Thyer

"In six months the conference presentation has been viewed 280 times"

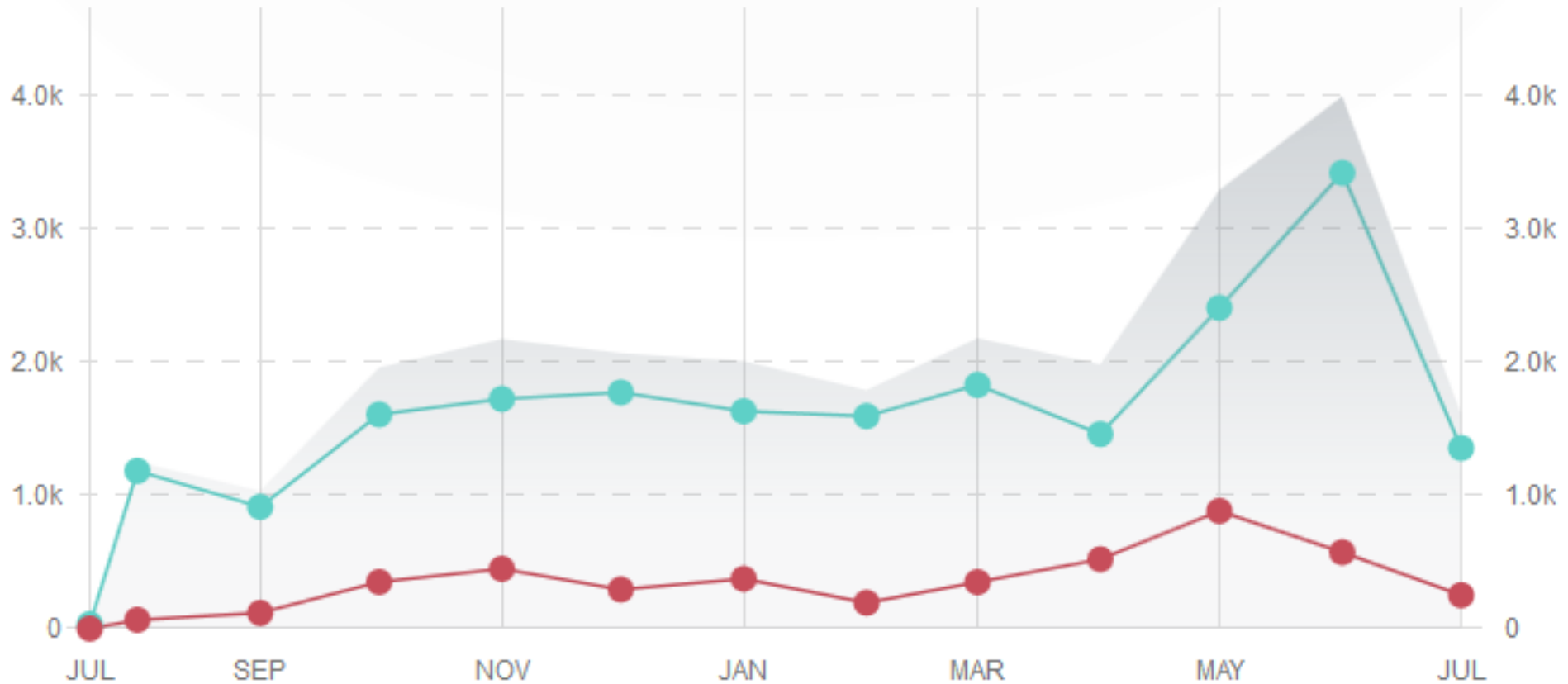
"I'm excited by the immediate rewards from using Figshare"

Dr Helen Barrie



In the last year, The University of Adelaide had...

... **21,045** views, **4,458** downloads in total



Collaborate for success



- Provide effective researcher support by working collaboratively across units
- Research Salad a model for our future
- [Overview of Change Management](#)
ProSci
- [Change Management Models](#)
Change Management Coach



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