# Redesigning planting science

The Role of User Experience Evaluation in Improving a HUBzero Gateway for Plant Science Mentoring

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## planting science



**9 Plant Biology Themes** 

### IN THE CLASSROOM

• students work together in teams to plan and carry out investigations

• students and teachers correspond with scientists online and get to know the scientists as real people

• teachers cover other content alongside investigations

### STUDENT TEAMS DOING REAL SCIENCE COLLABORATING ONLINE WITH SCIENTIST MENTORS

FROM AROUND THE WORLD

### **Student projects**

Each team of 3-5 students designs and carries out an investigation with online advice and support from a volunteer scientist I liked that we didn't know what was going to happen before we did the experiment. Instead of being taught something and then just doing an experiment to prove it, we made an attempt to find out what would happen ourselves.

### **Scientists are:**

- from 32+ countries
- from 18+ scientific societies
- excited to share their passion for plants and science with the next generation

### **AROUND THE WORLD**

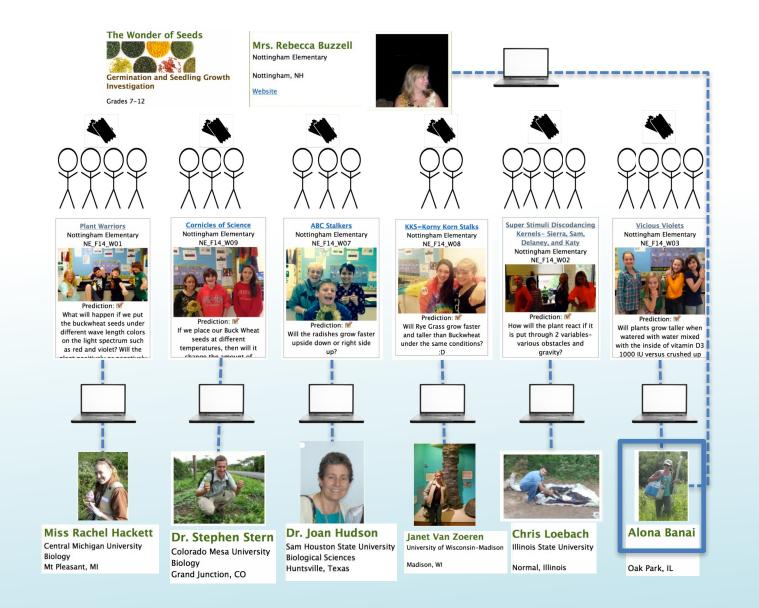


#### Investigation Themes

#### PlantingScience Plant Investigation Themes and Associated Resources

he Wonder of Seeds	Agronomy Feeds the World	Celery Challenge
sartiy		
Sermination and Seedling Growth nvestigation: Students explore scientific nquiry through germination experiments designed by the students themselves.	(Beta Testing in Spring 2017 for up to 5 teachers!) Where does food come from? This module is designed to encourage students to think about food production around the world.	Osmosis, Diffusion, and Transpiration Investigation: Students are challenged to cause and then explain the most extreme bending in celery petioles (stalks).
Grades 6-12	Grades 6-12	Grades 6-12
More Information	More Information	More Information
Corn Competition	Where Does Pollen Come From?	The Power of Sunlight
	the the	
Grow the Largest Corn Plants: This module helps students build skills in experimental design and empirically-based justification. Grades 6-12	Pollen and Pollination Investigation: Explore pollen and pollination through one or more projects in this module. Grades 6-12	Photosynthesis and Respiration Investigation: Students learn critical concepts of photosynthesis through leaf disc assays. Grades 9-12
More Information	More Information	More Information
C-Fern in the Open	Foundation of Genetics	Genetics in Inbred Arabidopsis
Sexual Reproduction, Alternation of Generations Investigation: This module is designed to expose students to the plant life cycle and the alternation of generations. Grades 9-12	Traits, Variation, and Environment in Rapid Cycling Brassica: Students explore studies in genetics by growing a selected strain of <i>Brassica rapa</i> from seed to seed and examining plant traits during the life cycle. Grades 9-12	Investigation with a Model Species to Track Transmission of Traits: Students learn about genotypic variation in Arabidopsis thaliana. Grades 9-12
More Information	More Information	More Information

Questions? Email PlantingScience staff: psteam@plantingscience.org



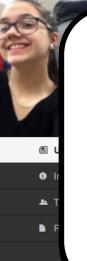


ct reviewer

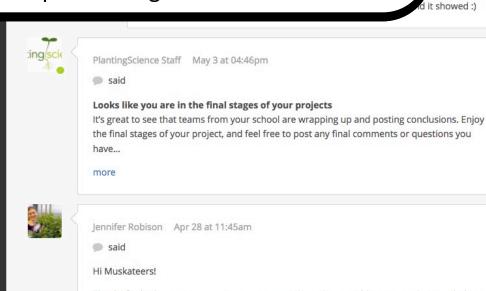
o much for



The Tree Musketeers Project by group mhsschellingspring2017



Hi Team, I'm sorry to hear your project is frustrating. Remember that this is VERY NORMAL in science. I've spent many projects planning and planning and getting everything in order, and things still go wrong! It is just a part of the game, and happens to scientist at ALL levels – so you are not alone at all! In terms of how to improve things...



Thanks for letting me accompany you on your science iourney this semester it. I am glad you

planting<mark>science.</mark>org

Home About

Student Tea

Teacher Scientist

Projects Resources Logout

#### (Edit menu #73)

### Welcome to the teacher page for **PlantingScience**.

The teacher page contains all the information you need to register, monitor your students progress, and communicate with other educators and the scientist mentors.

#### (Edit menu #114)

### **My Students' Research**

Team Code Team Name Last Project Update Last Comment By Mentor

### Other Projects I've commented on

Team Code	Team Name	Last Project Update	Comment	Ву	Mentor
<u>SPH_W12</u>	Fire & Ice	Feb 19, 5:55 pm	May 16, 2:30 pm	1NMiller2	<u>Natali</u> <u>Ramirez-</u> Bullon
<u>GNA_W20</u>	Team Puppies	Apr 29, 3:15 pm	May 12, 11:11 am	<u>1SFong</u>	<u>Stephanie</u> Fong
<u>GNA_W16</u>	ABC's	Apr 27, 1:54 pm	May 11, 11:57 am	<u>1KChristie</u>	<u>Kyle</u> Christie
<u>KHSA_165_C01</u>		Feb 24, 2:28 pm	May 11, 8:47 am	<u>zinx</u>	Jeff Atkins
<u>DMTI_165_A01</u>	<u>Arabidopsis</u> <u>Growth</u>	Mar 15, 4:04 pm	May 10, 10:42 pm	<u>1RChauhan</u>	<u>Ravendra P.</u> <u>Chauhan</u>
LSG S16 W02	We Have	May 4, 6:15	May 10,	elling2003	Laura Super

### <u>(Edit menu #150)</u>

Join as a Teacher

(Edit menu #107)

### My Info

- Edit My
  Information
  Update My Name
  for "Comments" and
  timezone
  Update My Email
  Address
  Update My
- Password
- <u>Add/Update My</u>
   <u>Image</u>
- <u>View My</u>
   <u>PlantingScience</u>
   Profile

#### Apply for Next Sessions

 Application form for Spring 2016

### My Students and Teams

<u>Team Setup</u>
 <u>Instructions (PDF)</u>
 <u>Registered</u>
 <u>Students</u>



About 75% of flowering plants produce calcium oxalate crystals in some or all of their organs. Why must plants store crystals, oil bodies, and other products in their cells?

#### (Edit menu #74)



**Rebecca Povilus** 









- Modernize UX
- Allow more community interaction between teachers and scientist mentors
- Provide more control to teachers/less responsibility for program administrators
- Be part of something larger develop features for the larger HUBzero community





#### Tweets by @PlantingScience

PlantingScience Retweeted



RHS Science Dept. @RHSScienceDept 0

AP Bio designed experiments to test how plants obtain & use energy to grow! Stay tuned! @PlantingScience



#### HELP US GROW!

Auting About Plants auting About Plants About Plants About Plants Automation About Plants Abou

serve more teachers and students and it will help to sustain the program. Get a print copy of the book *Inquiring About Plants: A Practical Guide to Engaging Science Practices* by

#### SEEKING MENTORS



We are looking for new mentors for our Fall 2017 Session.

Volunteer as a scientist mentor

### FEATURED TEAMS

Each week we feature some of the best projects of the current session here. Go to the Star Projects Gallery to see all the excellent work by star teams in past PlantingScience sessions.



SGCI Science Gateways Community Institute

HOME ABOUT CONSULTING SERVICES

RESOURCES

ENGAGE

COMMUNITY

### **Usability Services**

Consulting Services / User Satisfaction / Usability Services /

Gateways help solve the mysteries of the universe. For example, Galaxy Zoo enlisted non-scientists to help categorize astronomical images, whereas LIGO (Laser Interferometer Gravitational-Wave Observatory) captures signals from distant universes. (Credit: NASA/JPL-Caltech)



Usability consulting services with our facultysupervised interns can make your gateway satisfying for your users

### Why might I want usability evaluation services from SGCI?

Usability (or User Experience) consultants make sure that everything is easy to find, read, and use on your gateway. The best gateways optimize their design and functionality based on the needs, requirements, and expectations of the gateway's community.

Getting a thorough usability evaluation of a gateway can be time-consuming and expensive, and doing this extensive research and testing takes skill and an outsider's perspective. SGCI offers usability evaluations by master's student interns from the University of Michigan School of Information and Purdue University, as well as high-level usability strategy advice.

Ask an Expert Custom Development Technology Advice **Business Planning** User Satisfaction **Usability Services Campus Development Groups** How to Work with Us **Our Clients** 

# **Usability Services**

Meeting to develop a plan for usability services and timeline

- Heuristic evaluation
- Workflow analysis
- Comparative Analysis

Revisions made/mockups generated

• Usability Testing

Additional revisions made

# Heuristic Evaluation

# What is it?

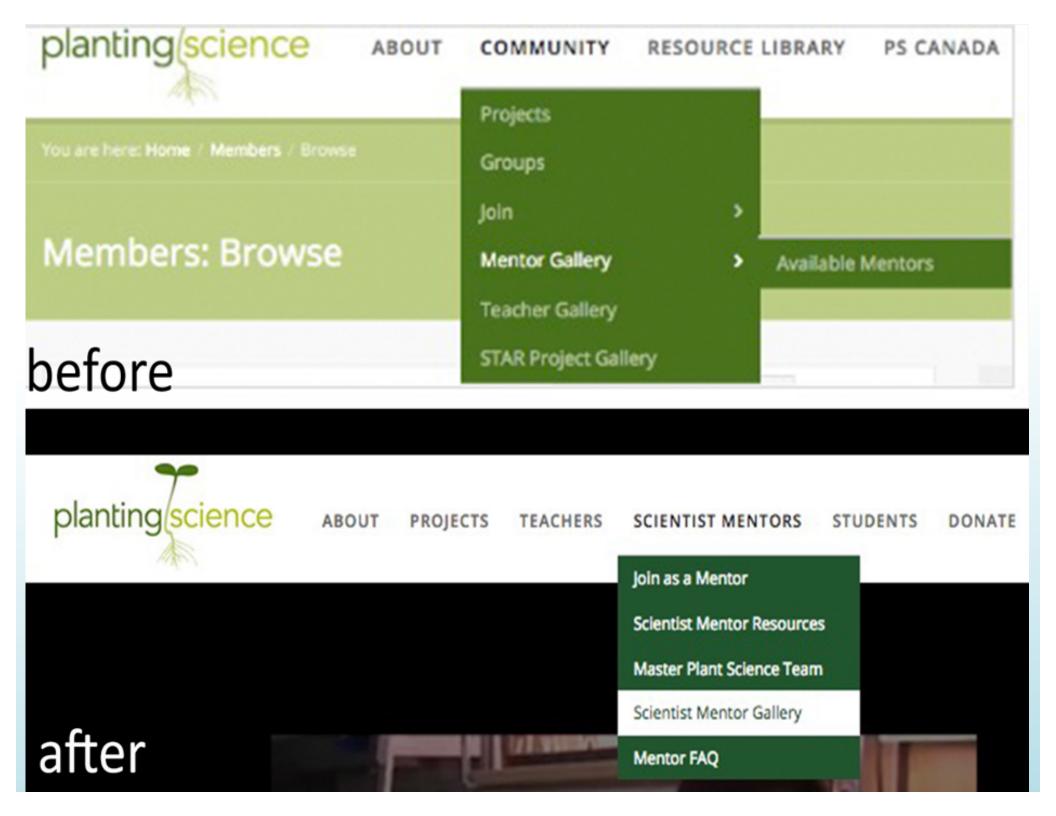
- Usability Engineering method to inspect usability problems based on usability principles
- Efficient way to find basic and critical usability violations

### Key Findings:

- Filters for finding mentors were difficult to use due to ambiguous labels and a complex design
- Navigation was confusing due to scattered menus and unlinked subpages
- The main navigation menu had low visibility due to the low-contrast color schemes between text color and background

### **Outcomes:**

We redesigned menu organization and fine-tuned color scheme. We redesigned filters (including input from comparative analysis)



# before

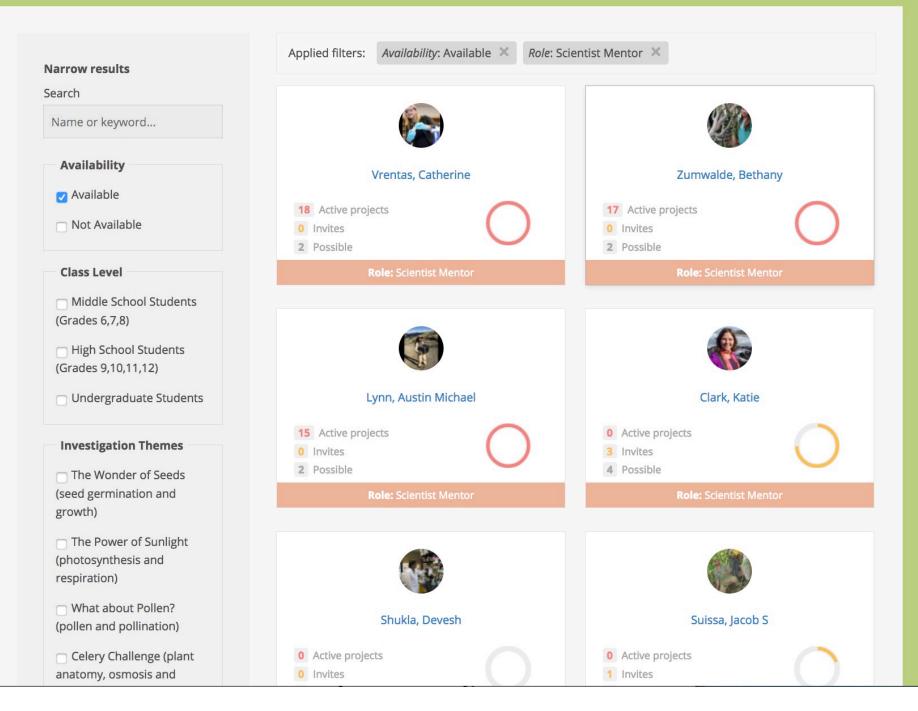
Filter results:	Name C	1	contains (LIKE) equals (=)	
+ Add filter			doesn't equal (#)	
			is greater than (>) is less than (<)	
Applied filters:	× Capacity is les		is greater than or equal to (>=) is less than or equal to (<=)	

	ferred Investig 💿 🤉 is greater		The Wonder of Seeds (seed germination and growth) The Power of Sunlight (photosynthesis and respiration)
		_	What about Pollen? (pollen and pollination)
Applied filters:	Capacity is less than: 100	× Role	Celery Challenge (plant anatomy, osmosis and diffusion) Foundations of Genetics (traits, variation and environment in rapidly cycling Brassica)
Sort results: Nam	ne C ASC	0	Genetics in Arabidopsis (investigation with a model species to track transmission of traits) C-Fern in the Open (sexual reproduction, alternation of generations)

Members: Browse	
Filter results: Name Contains (LIKE)	is (LIKE)

### **Members: Browse**

# after



# Workflow Analysis

### What is it?

- Finds barriers and problems in processes
- We specifically examined the initial process for setting up student groups and preparing the online space for our participants

### Key Findings:

- The lack of capability to manage documents for creating student accounts made the process complex and caused delays in creating groups
- The process for assigning mentors and students to groups was difficult, requiring labor and time due to the inconvenient interface

### **Outcomes:**

We designed a new user interface for teachers to create and manage student accounts and project management

We streamlined the process of assigning mentors and students to groups

# **Comparative Analysis**

# What is it?

- A review of applications or websites similar to the website being evaluated
- Examine what competitors have done
- Allows to identify problems and establish benchmarks for comparison
- Understand industry standards or best practices

### Key Findings:

- Websites like CK12.org have interfaces that allow teachers to create student accounts for their students, while Socrative.com and Powerschool.com allow teachers to import rosters
- Google Photos, Pandora.com, Canva.com, Flickr.com, CK12.org and stackexchange.com all present ways to assign items to different groups
- E-commerce sites provide examples of filtering and searching conventions

### **Outcomes:**

Comparison sites informed design of our filtering component and our new interface for adding student accounts

Class Load	or			
Edit Accour	nt			
First Name	Last Name	Username	Password	
Jane	Learner	jlearner 🚯	+ 🕑 Hidden	Student passwords are hidden. You can reset the password.
	Ca	ancel Save		

Reference 1: www.ck12.org/teacher/

CK12.org allows teachers to create student accounts by adding each student's information (name, username, and password) on the website. It also provides a feature to reset a specific student's password so that it reduces administrative effort.

Import Class List	×	Import Students to English 10
Comma Separated (CSV)		Pick a source to get started
CHOOSE FILE	Download Template	Import from another Roster
Excel (XLS)		Import from CSV file
CHOOSE FILE	Download Template	
		Import Students to Section A

Socrative.com and Powerschool.com both allow teachers to import roster files to the website so that teachers do not have to add students one by one.

### Mockups created using Axure

<ul> <li>✓</li> <li>▲</li> </ul>	PAGES	Add a student		X
PAGES	add students popup 🛛 🖓	If you have more than one stu identifier so that you can tell th	dent with the same first name, please add	1 an
	Search	First name	Password	
NOTES	<ul> <li>All Groups landing page</li> </ul>			
	Group Landing page			
Ę	Group projects page	Add another		
DISCUSS	Create project popup			
	✓ All Project teams			
(x)	add students popu			
CONSOLE	All Project teams wit			
	add mentor popup			
	All Project teams wit			Done
	<ul> <li>Edit student popup</li> <li>Edit mentor popup</li> </ul>			
	<ul><li>Edit mentor popup</li><li>edit team popup</li></ul>			



# **Usability Testing**

5 teachers from workshop asked to:

- Using wireframes, create team projects in AA High School group and add students and mentors to the project
- Using wireframes, 1) change team name; 2) reset student password; 3) remove mentor from a team
- 3. Using mentor gallery, select 3 mentors for your student teams; include 1 mentor who works with middle school students and two mentors who are in the early stages of their career.

# Findings from Usability Testing

- Participants were unsure of starting point for creating projects
- Participants wanted an easier way to add multiple students
- We learned a lot about where users expected to find different features and insights allowed us to streamline UX even further.

### Digging Deeper Workshop 2 Projects

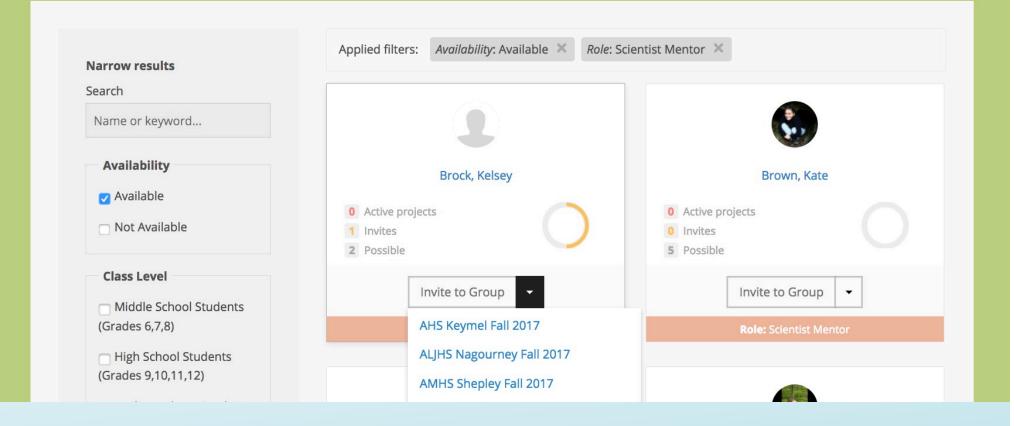
Discoverability: Visit

Join Policy: Invite Only

Created: 20 Jul 2013

	Import a CSV file	Updates Feed  Students	2) Download template
		0.1k8 Password	Project
Group Manager +	JoeStudent		RuBy Peas
Overview Members  15		Create	of at

### Members: Browse



# Lessons Learned

Continuous improvement is necessary for the growth and successful development of any project.

Take advantage of UX consultants!

Keep an eye to the future and plan for iterative changes so you can continually meet users' expectations and reduce administrative burdens.

Involve your users! They can provide insights that are hard to get elsewhere.

Allow time for UX evaluation



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