**IDI-HCP-007**

Interview start: 10.50 am

Int: please tell me about work…..

Res: thank you, for us – normally one week before we go to a certain area, Mr Mwakalinga (the information and education officer) goes in advance to inform the area leaders about our upcoming visit to the area and fix some posters inviting the people to come for free voluntary HIV testing and TB screening , Cervical cancer screening as well as CD4 count check for those who need this services (silence)…as you know in the rural areas the demand for CD4 check is high.

Int: Yes yes mhh! Then what follows

Res: then after arriving at the area, we fix our tents for counselling and for examination the car with loud speakers goes around, explaining the services we came with and inviting people to come also explaining the services to be offered, place of services, time to begin and time to close, so most people hear these advertisement (car announcements) and they come at the site. As you know we park our mobile lab near the health facility like hospital, health centre or dispensary for easy linking our HIV and TB clients to the existing system in place for further care. Ooh! I also forgot in the evening we do film shows, during the show we explain our services again and invite interested people to come for our services and the following day so many people will come to our site for care, is just that we only have two counsellors so at times we can’t manage attending all of them.

Int: Mmh! What happens when they come … (interrupted)

Res: Yah! When the client comes, he/she is directed to Edson (a receptionist or a person who register clients and the type of service they come for) for registration and allocation to which tent to go, or for areas where the facility offers us rooms to undertake our activities, he will direct them to the rooms according to the service needed… if HIV testing or cancer screening and other services accordingly.

Int: Okay and then what happens for those who came for HIV testing?

Res: Those who came for testing the will meet the counsellors, who follow the usual procedures for counseling, (you said you are going to interview them too, they will tell you the details)

Int: Yes I will, but you can go ahead and tell me what happens in….(interrupted)

Res: Ahh!!... silence

Int: Okay lets skip that part, you continue with what happens there after

Res: Okay after finishing with the counsellor if the client is HIV positive, he/she has to come to my tent/room for general examination and TB screening, Tb screening is a must for our site, regardless you have or you do not have symptoms to be suspected for TB, the usual prolonged cough, intermittent fever etc. (silence then continue…) I examine the client and I explain to him why we want to check his sputum for TB, most of them understand and I give them a container to bring the sample and they bring sputum which our lab person will work on.

Int: Mmhh! Then what follows?

Res: Sorry before giving him a container for sputum, I take the blood for CD4 count first (of course after explaining to him or her the importance of checking CD4 counts, it helps a lot to accelerated the process to starting ART in case the client is eligible for ART. Then when the sputum is brought, both sputum and blood is taken to the lab for further procedures.

Int: Mmh!

Res: After we get the result from the Lab, the clients is given a referral form from VCT to link him/her to CTC, A CD4 result form and a TB results form and we keep a copy of results for our filling. If is still early they can go to CTC the same day and get registered into HIV care.

Int: Okay then what happens?

Res For our site as mobile lab that is the end for us, we do not know what happens in the clinic,

Which is up to them we are not involved in any way.

Int: Okay, I get you, do you have any guidelines or document for referral?

Res: Ahh! No is just the form from VCT and the lab result forms. No other document or guidelines are

Used for this matter, however when we refer the client we give him/her a referral letter with CD4 results print out and we also do HIV staging, so that the CTC clinician can decide on how to go on with the client based on these result.

Int: Do you follow up your HIV positive clients

Res: No we do not, though most of them they always come when we come for our next round to

check their CD4 count if not that we never meet them again

Int: Thank you so much for your time, do you have any questions before we close

Res: No I hope my answers will be helpful to your study

Int: Ooh! Yes they are very important and I got so much interesting information about the mobile

lab services. And thanks again.

Interview ended at 11.35