

Interview 13 Transcript

Interviewer

Hello, I'm GPTREI, your requirements elicitation assistant. Today, I will be gathering detailed information about your project needs to ensure we understand all requirements clearly. Before we begin, are you in line with the scope of this interview or do your expectations of this interview differ?

Stakeholder

no this sounds good

Interviewer

Okay, great. So we're going to be talking of what you would like to see in your SDS, your construction specs, as well as the general goals of the application, correct?

Stakeholder

Sorry I'm not following, i wanted to talk about my salon and my goal of a digital solution?

Interviewer

Oh okay. I'm looking at the wrong thing. Thank you for correcting me. So you're looking to have an application created for your salon, correct?

Stakeholder

Yes

Interviewer

Okay, sorry about that. So you want an application created for the salon to streamline booking appointments for the clients, correct?

Stakeholder

yes

Interviewer

Okay, awesome. Well, to start it off could you introduce yourself and just tell me what your involvement with the business is?

Stakeholder

i am nancy the owner of this salon

Interviewer

ok awesome um is there anybody else that's going to be part of this um i guess as an owner or manager uh a coordinator of the system i know we're gonna have a coordinator of scheduling i was just asking about structures of the thing.

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Stakeholder

again im not following, do you want to know who should be part of this process? maybe my accountant, otherwise no one i think.

Interviewer

okay sorry about the confusion, yes. um so you say you're the owner and you might have your account, that's the only other person that's going to be part of the IT process, the creation of the system?

Stakeholder

yes i think so

Interviewer

okay awesome um so let's get to your uh the goals of this um digital application. um I read that you wanted to have an easier way for your customers to book appointments as well as be able to have them have a more accurate estimate of how much the appointment's going to cost. as well as the hairstylists being able to keep track of their appointments, reschedules, that sort of thing. is that all still sound good?