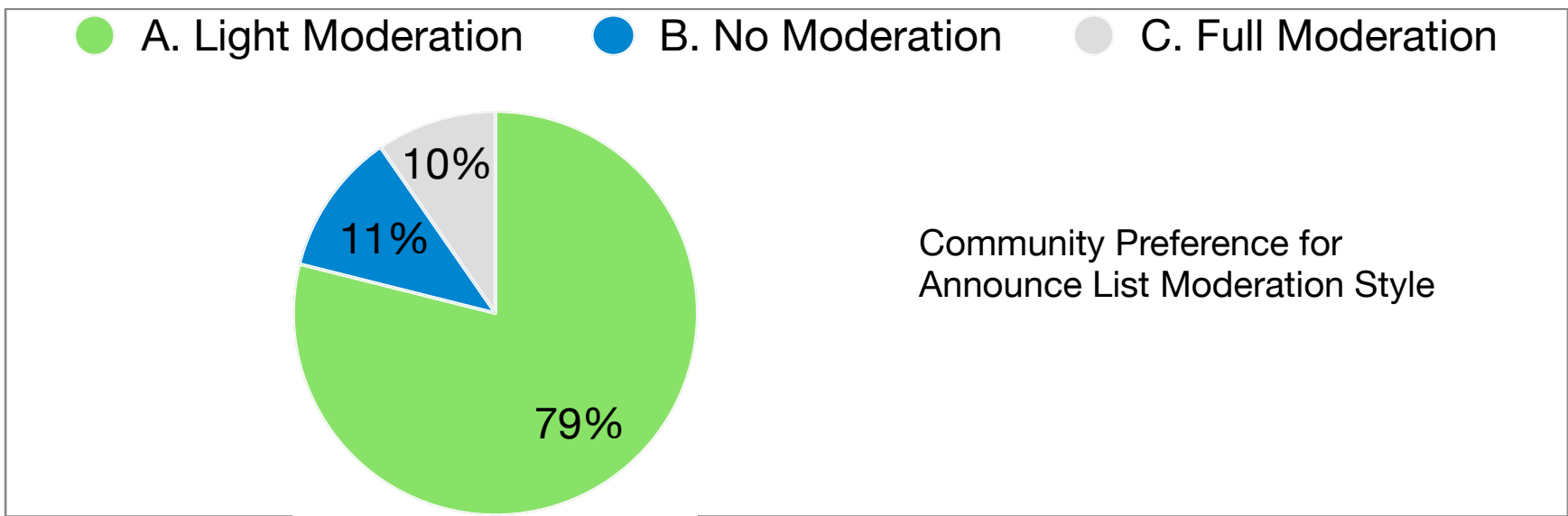# Mendocino Listserv Survey Results 2024
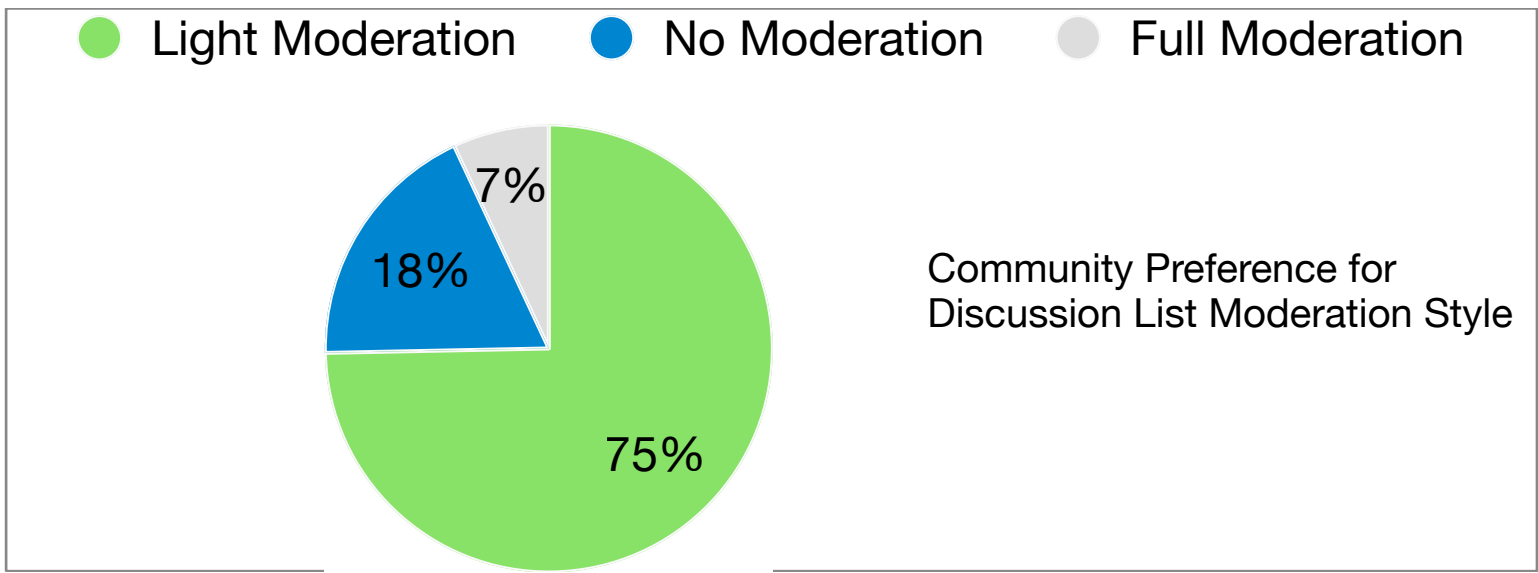
Survey
Question

Items over 50% by vote of total votes per question are shown in green
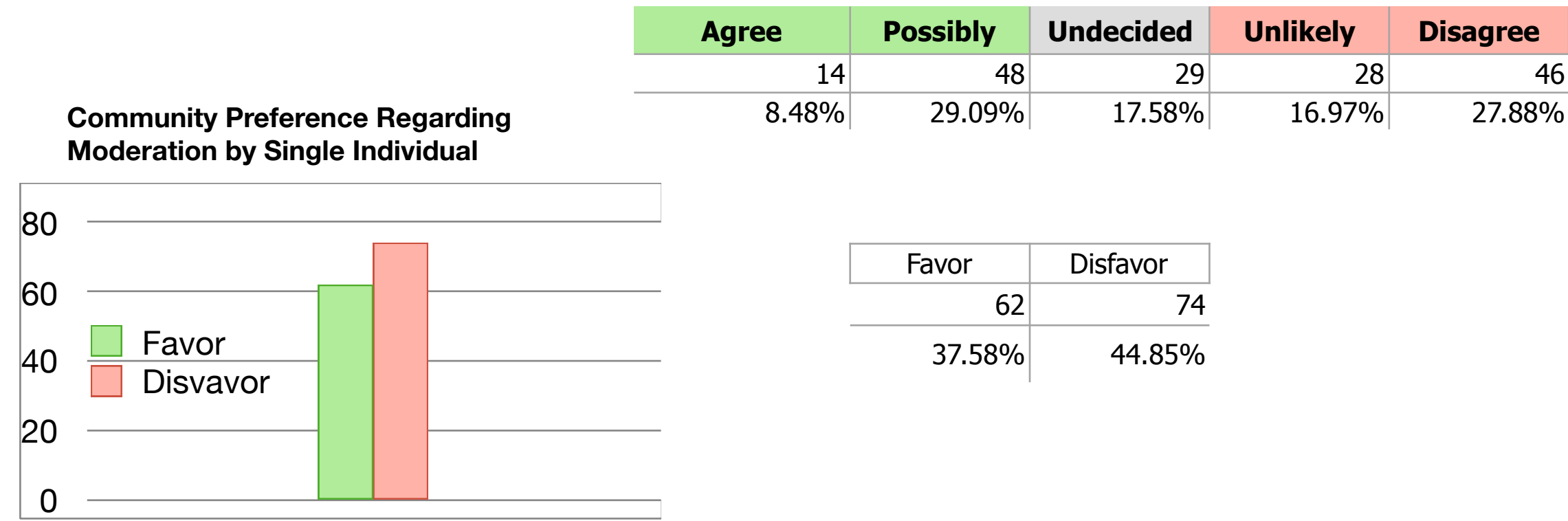
1 **Which moderation style for the Announce List do you prefer?**

Answers 166 (100%) Skips 0 (0%)

	Count	Percent
A. No pre-filtering, but warning or suspension of users who violate the published terms and conditions	131	**78.92%**
B. No moderation whatsoever	19	11.45%
C. Pre-filtering. Content must be pre-approved before it is posted publicly	16	9.64%

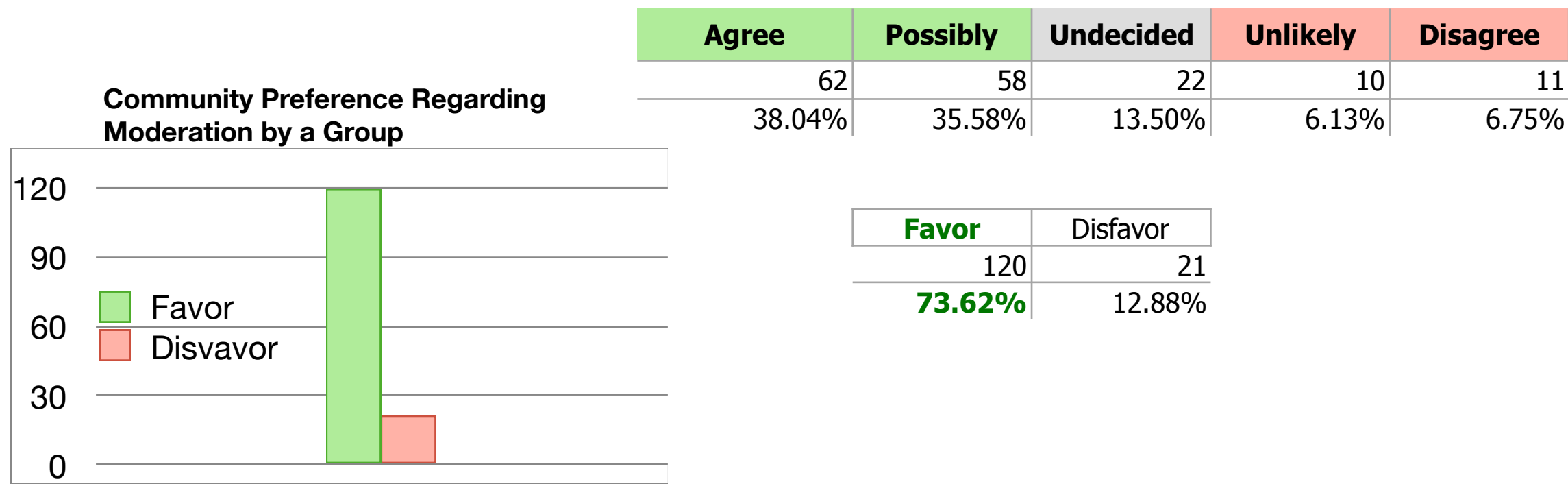🟢 A. Light Moderation 🔵 B. No Moderation ⚪ C. Full Moderation

Community Preference for
Announce List Moderation Style

10%
11%
79%

2 **Which moderation style for the Discussion List do you prefer?**

Answers 158 (95%) Skips 8 (5%)

	Count	Percent
A. No pre-filtering, but warning or suspension of users who violate the published terms and conditions	118	**74.68%**
B. No moderation whatsoever	29	18.35%
C. Pre-filtering. Content must be pre-approved before it is posted publicly	11	6.96%

🟢 Light Moderation 🔵 No Moderation ⚪ Full Moderation

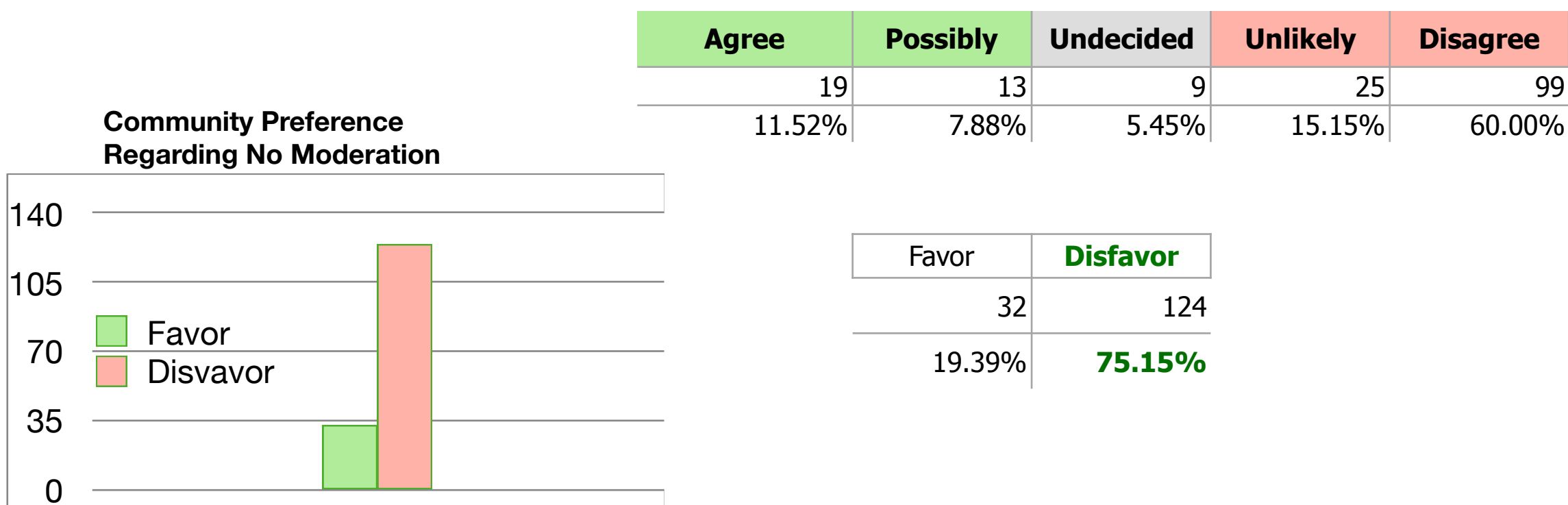Community Preference for
Discussion List Moderation Style

7%
18%
75%

3   **Single Mod View**: Moderation (e.g. user removal) should be done by a single person   Answers 165 (99%)   Skips 1 (1%)

Agree	Possibly	Undecided	Unlikely	Disagree
14	48	29	28	46
8.48%	29.09%	17.58%	16.97%	27.88%

Community Preference Regarding Moderation by Single Individual

	Favor	Disfavor
	62	74
	37.58%	44.85%

4   **Group Mod**: Moderation (e.g. user removal) should be done by a group   Answers 163 (98%)   Skips 3 (2%)

Agree	Possibly	Undecided	Unlikely	Disagree
62	58	22	10	11
38.04%	35.58%	13.50%	6.13%	6.75%

Community Preference Regarding Moderation by a Group

	Favor	Disfavor
	120	21
	73.62%	12.88%

5   **No Mod**: Lists should not be moderated for content and no one should be removed   Answers 165 (99%)   Skips 1 (1%)

Agree	Possibly	Undecided	Unlikely	Disagree
19	13	9	25	99
11.52%	7.88%	5.45%	15.15%	60.00%

Community Preference Regarding No Moderation

	Favor	Disfavor
	32	124
	19.39%	**75.15%**

6 **Which of the following should be prohibited on the Announce list?** Answers 158 (95%) Skips 8 (5%)

	Count	Percent
Direct threats (of lawsuits, violence, etc.)	150	**94.94%**
Bots, including AI human impersonators	149	**94.30%**
Revealing another's private data (birthdate, address, etc.)	144	**91.14%**
Fake posts (e.g. pretending to sell items)	142	**89.87%**
All illegal activities	127	**80.38%**
Insults, public ridicule	122	**77.22%**
Excessive posting, spamming	120	**75.95%**
Public verbal brawling	120	**75.95%**
Accusation of specific person with crime with no police report	114	**72.15%**
Indirect threats	111	**70.25%**
Flagging other's posts for violations frivolously	102	**64.56%**
Posts by non-locals to influence the community	79	**50.00%**
Any posts that chase others away from the list	63	39.87%
Political statements	46	29.11%
Warnings about bad service by a business	18	11.39%

7 **Which of the following should be prohibited on the Discussion list?** Answers 139 (84%) Skips 27 (16%)

	Count	Percent
Direct threats (of lawsuits, violence, etc.)	126	**90.65%**
Bots, including AI human impersonators	121	**87.05%**
Revealing another's private data (birth date, address, etc.)	119	**85.61%**
Fake posts (e.g. pretending to sell items)	118	**84.89%**
All illegal activities	108	**77.70%**
Insults, public ridicule	102	**73.38%**
Excessive posting, spamming	95	**68.35%**
Accusation of specific person with crime with no police report	91	**65.47%**
Indirect threats	90	**64.75%**
Public verbal brawling	89	**64.03%**
Flagging other's posts for violations frivolously	83	**59.71%**
Posts by non-locals to influence the community	64	46.04%
Any posts that chase others away from the list	54	38.85%
Warnings about bad service by a business	19	13.67%

8 **What qualifications should we prioritize for moderators to have?** Answers 156 (94%) Skips 10 (6%)

	Count	Percent
Fairness and objectivity	139	**89.10%**
Ability to work with a team to reach decisions	122	**78.21%**
Open-mindedness	113	**72.44%**
Ability to understand subtleties and nuance	98	**62.82%**
At least two to five years on the lists to be moderated	65	41.67%
A "thick skin"	61	39.10%
Experience as a manager of people	38	24.36%
Past experience as a moderator	37	23.72%
Experience in psychology or as clergy member	9	5.77%
Experience in law enforcement, as a lawyer or as a judge	8	5.13%

9 **Who should be eligible to participate on the lists?** Answers 163 (98%) Skips 3 (2%)

	Count	Percent
People who can demonstrate a strong tie (home owner, local business, etc.) to Mendocino County	80	49.08%
People who live in Mendocino County only	77	47.24%
All people	55	33.74%
All people over the age of 18 years	27	16.56%
Not just the above choices, people but bots (which may include automated spammers) too	7	4.29%

10 **Which of the existing List values should be maintained?** Answers 164 (99%) Skips 2 (1%)

	Count	Percent
List participant information is never given to or sold to vendors	161	**98.17%**
List participant information is never shared beyond MCN and the list managers	147	**89.63%**
Listserv itself maintains local autonomy (self-rule)	132	**80.49%**

11	**Which terms of service should be on an Acceptable Use Policy?**	Answers 166 (100%)	Skips 0 (0%)		
				Count	**Percent**
	Announce List is for announcements relevant to Mendocino County list participants			148	**83.15%**
	Moderators may limit membership of those who have violated the terms			137	**76.97%**
	In no event shall MCN (the host) or the new list managers be liable for any special, indirect or consequential damages or any damages whatsoever resulting from loss of use, data or profits, arising out of or in connection with the use or performance of any information posted on the lists			133	**74.72%**
	Neither MCN/MUSD nor the new list managers are responsible for content made available through the lists			129	**72.47%**
	To submit to this list you must be a member of the list			126	**70.79%**
	There is no limit on announcements but we suggest that you do not excessively repeat announcements			121	**67.98%**
	Use links to website material to tell readers more information			120	**67.42%**
	Be brief and to the point			116	**65.17%**
	Businesses or organizations posting to the announcements list must have an office in or an employee living in Mendocino County			105	**58.99%**
	Replies will go to the sender of the list by default			98	**55.06%**
	With no pre-screening, and with moderation of users after offensive posts, you may be exposed to content that is offensive, indecent, inaccurate, misleading, or otherwise objectionable			83	46.63%
	Messages sent to multiple recipients including the list or using the blind carbon copy (bcc) will be rejected by the server			78	43.82%
	The Mendocino Community Network logs a minimal amount of information regarding the lists			74	41.57%
	Messages need to be less than 60kb in size			70	39.33%
	Limited HTML formatting is allowed in messages			53	29.78%
	There should be no Acceptable User Terms whatsoever			4	2.25%

12	**Your Additional Comments (optional)**	Answers 66 (40%)	Skips 100 (60%)
	(See attached)		

13	**Extras**	Answers 102 (61%)	Skips 64 (39%)		
	Get Updates - Check this box if you would like updates from our group on details as we make progress			**Count**	**Percent**
	Other - Please check this box if you have an interest in helping in another way.			99	**97.06%**
	Moderators - Please check this box if you are interested in volunteering as a moderator in the future.			13	12.75%
	Umbrella - Our group is seeking an aligned umbrella organization or company that would allow us to operate under our founding charter (under development). Please check this box if you have information on a local organization with an interest in preserving the community Listervs while we do the work.			11	10.78%
				1	0.98%