

# **Question for Interview**

## **1. Demographics and Background Information**

### **Questions:**

- Can you please tell me your age?
- What is your nationality?
- What is the purpose of your visit to this destination (e.g., leisure, business, education)?

## **2. Travel Preferences and Experiences**

### **Questions:**

- How did you plan your trip and choose this destination?
- How do you usually schedule your activities when you travel?
- What factors are most important to you when planning your travel itinerary (e.g., cost, convenience, time)?

## **3. Service Scheduling and Experience**

### **Questions:**

- How satisfied are you with the scheduling of services (e.g., tours, transportation, accommodations) at this destination?
- Have you experienced any issues or challenges with service scheduling during your visit?
- How do you think the scheduling of services could be improved in this destination?

## **4. Technology and Smart Tourism**

### **Questions:**

- Are you aware of the concept of smart tourism destinations (STDs)? If yes, what is your understanding of it?
- Have you used any smart tourism applications or services during your visit? If yes, which ones?
- How do you think technology can enhance your travel experience in terms of service scheduling?

## **5. Genetic Algorithms and Service Optimization**

### **Questions:**

- Are you familiar with the concept of Genetic Algorithms (GAs)? If yes, what is your understanding of it?
- How open are you to the idea of using intelligent systems like GAs for optimizing service schedules during your travel?
- What potential benefits do you see in using GAs for scheduling services in tourism destinations?

## **6. Customer Satisfaction and Preferences**

### **Questions:**

- How important is minimizing wait times for you when scheduling services during your trip?
- How do you prioritize different services (e.g., transportation, accommodation, tours) in your travel itinerary?
- What type of scheduling issues have you faced that negatively impacted your travel experience?

## **7. Resource Utilization and Sustainability**

### **Questions:**

- How important is it for you that tourism destinations use resources efficiently and sustainably?
- How would you feel about destinations using GAs to optimize resource utilization (e.g., reducing waste, efficient energy use)?
- In what ways do you think service scheduling can contribute to the sustainable development of tourism destinations?

## **8. Feedback and Recommendations**

### **Questions:**

- What recommendations would you provide to improve service scheduling in this destination?
- How likely are you to recommend this destination to others based on your experience with service scheduling?
- Do you have any additional comments or suggestions on how smart tourism and intelligent scheduling systems can enhance your travel experience?