

## Glossary of Intervention definitions

	Index of interventions	Description
1	<a href="#">Automated telephone Systems</a>	Automated telephone communication systems (ATCS) can deliver voice messages and collect health-related information from patients using either their telephone's touch-tone keypad or voice recognition software.
2	<a href="#">Communication technologies</a>	Computer, mobile or internet-based interventions
3	<a href="#">Community interventions</a>	Services provided in the community
4	<a href="#">Community Pharmacy</a>	Community pharmacies as sites for adult vaccination.
5	<a href="#">Community Public health</a>	Community-based public health campaign providing key healthcare interventions to targeted populations at scale.
6	<a href="#">Computerized Decision Support</a>	Computerized matching of an individual patient's characteristics with a knowledge base that then provides patient-specific recommendations to healthcare providers
7	<a href="#">Conditional Cash Transfers</a>	Programmes transfer cash to poor households (normally mothers or caregivers) on the condition that such transfers are invested in the human capital development (health, nutrition, and education) of children
8	<a href="#">Contracting Out</a>	The provision of any clinical health service on behalf of the government by non-governmental providers, regardless of whether they are for-profit or not-for-profit providers, whereby NGPs (contractors) are compensated for the services they provide
9	<a href="#">Decision Aids</a>	Tools designed to help people participate in decision making about health care options
10	<a href="#">Digital Technologies</a>	Mobile phones or other digital technologies
11	<a href="#">Educational</a>	Information websites and nurse-led sessions to community-wide and institutional programs.
12	<a href="#">Electronic Records</a>	Digital applications through which people can access and manage their health information,
13	<a href="#">Email reminders</a>	Immunization reminders and recalls sent via email
14	<a href="#">Face to Face</a>	Face-to-face interventions for informing or educating parents about early childhood vaccination on vaccination status and parental knowledge, attitudes and intention to vaccinate
15	<a href="#">Financial incentives</a>	Direct or indirect monetary incentives
16	<a href="#">Implementation strategies</a>	Empirically evaluated or tested implementation strategies
17	<a href="#">Lay Health Workers</a>	Health workers who perform diverse functions related to healthcare delivery but who have no formal professional training
18	<a href="#">Mailed Reminders</a>	Reminders, whether through letters, phone calls, pamphlets or technological applications,
19	<a href="#">Manual paper reminders</a>	Manually generated reminders delivered on paper

	<a href="#">Missed Opportunities</a>	Interventions targeted to persons eligible for vaccination who visit a health facility and do not get the vaccines they need
20	<a href="#">Mobile Apps</a>	Vaccination-related apps
21	<a href="#">mobile health</a>	Medical and public health practice supported by mobile phones and tablets, making use of text, audio, images, video or coded data in the form of short messaging services (SMS), voice SMS, applications accessible via general packet radio service (GPRS), a global positioning system (GPS), third and fourth generation mobile telecommunications, and Bluetooth
22	<a href="#">Mobile Phone</a>	SMS, phone calls or a combination of voice messages and SMS
23	<a href="#">Mobile text reminders</a>	Text message reminders
24	<a href="#">Narrative</a>	A cohesive causally linked sequence of events that takes place in a dynamic world subject to conflict, transformation, and resolution through non-habitual, purposeful actions performed by characters
25	<a href="#">New media</a>	On-demand access to content through digital devices, which provide the opportunity to participate and be actively involved, reply to other users and give feedback; new media are defined as manipulated, networkable and interactive
26	<a href="#">One-Way SMS</a>	One-way SMS, which means that the receiver cannot respond to the SMS.
27	<a href="#">Parental education</a>	Interventions aimed at educating parents about the importance of childhood vaccinations,
28	<a href="#">performance-remuneration</a>	A compensation system that links pay to quality of care provided and/or outcomes achieved
29	<a href="#">Pharmacists</a>	A person professionally qualified to prepare and dispense medicinal drugs
30	<a href="#">Pharmacy</a>	A shop or hospital dispensary where medicinal drugs are prepared or sold.
31	<a href="#">Prenatal Incentives</a>	incentives designed to increase utilization of timely prenatal care among women
32	<a href="#">Primary care strategies</a>	Healthcare is provided in the community for people making an initial approach to a medical practitioner or clinic for advice or treatment.
33	<a href="#">Promotional Communications</a>	Includes promotional communications that support population-scale behaviour, greater immunisation advocacy, information provision or further education and training.
34	<a href="#">Provider Communication</a>	communication framework/style that includes provider-parent interaction
35	<a href="#">Public Health</a>	Interventions that target the population as a whole
36	<a href="#">Reminders and Recall</a>	Patient reminder or recall interventions, including telephone calls, autodialer calls, letters, postcards, text messages, a combination of mail or telephone, or combination of patient reminder or recall with outreach; this summary measure excludes patient reminder or recall interventions combined with provider reminders
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38	<a href="#">Reminders/Education</a>	5 intervention categories: (1) parental reminders (physical or electronic reminders directed to parents or guardians about their child(s)' vaccination status and eligibility), (2) parental education (information for parents about influenza infection risks and vaccination benefits through counselling by a provider or written material), (3) provider reminders (physical or electronic reminders directed to clinicians managing children with medical comorbidities), (4) provider education (information for clinicians about influenza infection risks and vaccination benefits), and (5) clinic process changes.
39	<a href="#">Risk Messaging</a>	Messaging that addresses risk perception
40	<a href="#">School Educational</a>	Education delivered in the school setting
41	<a href="#">School located Program</a>	Strategies that include incentives, education, the design of the consent form, follow-up, minimizing out-of-pocket cost, offering both the intramuscular (shot) and intranasal (nasal spray) vaccination, and reminders.
42	<a href="#">Shared Decision Making</a>	The shared decision-making process (SDM process) is characterised by three key components: patient activation, bi-directional exchange of information and bi-directional deliberation of options.
44	<a href="#">SMS</a>	SMS (Short Message Service) is a text messaging service component of most telephone, Internet, and mobile device systems
44	<a href="#">Social Media</a>	Social media interventions, in which adults are able to communicate directly with each other, o
45	<a href="#">System-Based</a>	Healthcare system-based strategies may be included in the quality improvement of care and can foresee knowledge management (e.g., training of staff) and redesign of professional roles (e.g., lead professional for vaccination promotion)
46	<a href="#">Targeted client communication</a>	Targeted client communication (TCC) is an intervention in which the health system sends information to particular people, based on their health status or other factors specific to that population group.
47	<a href="#">Telehealth at Pharmacists</a>	Telehealth interventions are administered by community pharmacists to adults eligible for vaccinations.
48	<a href="#">Vaccine Hesitancy</a>	Interventions built to capture multiple dimensions of public trust, confidence and hesitancy concerning vaccines.
49	<a href="#">Various</a>	Combination of the above