Supplementary material for Preminger J.E. et al. 2015. Perceptions of adults with hearing impairment regarding the promotion of trust in hearing healthcare service delivery. Int J Audiol, 54:20–28.

Supplementary Appendix 1.

Excerpts from the Interview Topic Guide

Initial prompt

- Tell me the story of your hearing.

Other prompts

- Experiences with hearing and hearing services (e.g. What have you done or not done about your hearing?)
- Time path (e.g. When did this occur? What happened next?)
- Sources of help, nature of help, and evaluation of this help (e.g. Tell me about your hearing aids. Tell me about any other help you use for your hearing. What happened? What was it like?)
- Referrals (e.g. How did you get from there to here?)
- Professionals (e.g. What was their role? How were they?)
- Family and friends (e.g. What was their role? How were they?)
- Other people with hearing impairment and hearing aids (e.g. Who do you know?)
- Reflection (e.g. What was the most important thing that happened to you? How could things have been better for you? If an acquaintance told you they had hearing difficulties, what would you recommend they do?)
- Future (e.g. What do you think will happen next?)